

Fresno-Kings-Madera
Regional Health Authority

**CalViva Health
Commission**
Meeting Minutes
October 18th, 2012

Madera County Resource
Management Agency
Conference Room A-7
2037 W Cleveland Ave
Madera, CA 93637

Commission Members			
	Deborah Poochigian, Fresno County Board of Supervisor	✓	David Rogers, Madera County Board of Supervisors
✓ *	Edward L Moreno, M.D., Director, Fresno County Dept. of Public Health		Van Do-Reynoso, Director, Madera County Dept. of Social Services
✓	Stephen Ramirez Fresno County At-large Appointee	✓	Aftab Naz, Madera County At-large Appointee
✓	David Cardona, M.D., Fresno County At-large Appointee	✓	Tim Curley, Valley Children's Hospital Appointee
✓	David Hodge, M.D., Chair, Fresno County At-large Appointee		Abdul Kassir; Community Medical Center Representative
	Soyla Griffin, Fresno County At-large Appointee	✓	Conrad Chao, Commission At-large Appointee, Fresno
✓	Joe Neves, Vice Chair, Kings County Board of Supervisors		Derrick Gruen, Commission At-large Appointee, Kings County
✓	Keith Winkler, Director, Kings County Dept. of Public Health	✓	Paulo Soares, Commission At-large Appointee, Madera County
✓	Harold Nikoghosian, Kings County At-large Appointee		
Commission Staff			
✓	Gregory Hund, Chief Executive Officer (CEO)		Mary Beth Corrado, Chief Compliance Officer (CCO)
✓	William Gregor, Chief Financial Officer (CFO)	✓	Cynthia Reiter, Clerk to the Commission
✓	Patrick Marabella, M.D., Chief Medical Officer (CMO)	✓	Amy Schneider, Director of Medical Management
✓	Jeffery Nkansah, Senior Compliance Analyst		
General Counsel and Consultants			
✓	David Prentice, General Counsel	✓	Rianne Suico, Moss Adams
✓	Chris Pritchard, Moss Adams		
✓ = Commissioners, Staff, General Counsel Present, ✓ * = Arrived Late			

AGENDA ITEM / PRESENTER	MOTIONS / MAJOR DISCUSSIONS	ACTION TAKEN
#1 Call to Order	The meeting was called to order at 1:30pm. A quorum was	

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	present.	
<p>#2 Consent Agenda</p> <ul style="list-style-type: none"> - Commission Minutes 9/20/2012 - Executive Committee Minutes 10/4/2012 - Commissioner Status - Proposed 2013 Calendars <p>Action D. Hodge, MD, Chair</p>	<p>The Chair removed the 2013 Calendar from the consent agenda to be treated as a separate action item</p> <ul style="list-style-type: none"> • Commission Minutes dated 9/20/12: Minor correction to Affordable Care Act (Item 10, Executive Report). The Affordable Care Act will not be on the November ballot. • Executive Committee Minutes dated 10/4/2012 and Commissioner Status were accepted 	<p>Motion: Remove Proposed 2013 Calendars and discuss separately. Approve the remainder of the Consent Agenda with a minor revision to the Commission Minutes dated 9/20/2012 11-0 (Neves/Ramirez)</p>
<p>Proposed 2013 Calendars</p> <p>Action D. Hodge, MD, Chair</p>	<p>T. Curley made the motion to move the locations of the meeting site to have Three (3) meetings in Fresno County, Two (2) meetings in Kings County, and Two (2) meetings in Madera County. The final vote was three – yes; six – no; two abstaining (Rogers/Ramirez)</p>	<p>Motion: To revise meeting locations to Three (3) in Fresno County, Two (2) in Kings County, and Two (2) in Madera County. Vote was 3-6-2 (Curley/Winkler). Therefore, the 2013 Calendars will remain as is with Five (5) in Fresno County and One (1) in both Kings and Madera Counties.</p>
	<i>E Moreno, MD arrived at 1:41pm</i>	
<p>#3 Audit Report for Fiscal Year 2012</p> <p>Action D. Hodge, MD, Chair</p>	<p>C. Pritchard and R. Suico from Moss Adams presented the financial audit results of CalViva Health for fiscal year 2012 (July 1, 2011 – June 30, 2012). They stated that the audit has resulted in an “unqualified opinion” on the financial statements. The financial statements were fairly presented in accordance with generally accepted accounting principles. Staff was commended for a job well done.</p>	<p>Motion: Approve the audit report for fiscal year 2012. 12-0 Rogers/Nikoghosian</p>
<p>#4 3rd Quarter 2012 Marketing Outreach Events</p> <p>Information</p>	<p>Events conducted on behalf of CalViva for the third quarter (July, August, and September) of 2012 were presented. Further events are scheduled for the remainder of 2012.</p>	

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<p>P. Marabella, MD, CMO</p>	<p>and implementation.</p> <p>Audits – Member Rights Monitoring Review – CalViva Health received the final, written report. It will be discussed at the next Commission meeting.</p> <p>Routine Medical Survey Audit – DMHC added CalViva Health to the list of Health Plans scheduled to receive a Routine Medical Survey Audit. CalViva Health is scheduled for a Routine Medical Survey Audit in March of 2013.</p> <p><u>Medical Management</u> QI/UM Quarterly Report A report summary of recent activities was reviewed by P. Marabella, MD. The following policies have been approved by the QI/UM Committee:</p> <ul style="list-style-type: none"> ✓ Pharmacy ✓ Credentialing ✓ Peer Review <p>Quality Improvement: QI Workplan Mid-Year Evaluation</p> <ol style="list-style-type: none"> 1. Chronic Care/Disease Management – initiative to aid members in the control of chronic asthma is ongoing. 2. Access, Availability, and Service – Two provider surveys are being conducted to assess Appointment Access and After Hours Access to Care. Improvement opportunities will be assessed with the outcomes of the 	<p>Motion: <i>Accept Medical Management Report. 12-0 (Rogers/Curley)</i></p>

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	<p>survey.</p> <p>3. Wellness/Preventative Health – CalViva Health is focusing on three initiatives:</p> <ul style="list-style-type: none"> ✓ Adolescent Well Care ✓ Postpartum Care ✓ Breast Cancer Screening <p>4. The two Quality Improvement Projects (QIP’s) continue to be studied:</p> <ul style="list-style-type: none"> ✓ Diabetic Retinal Eye Exam ✓ All Cause Readmissions <p>Utilization Management: UCM Workplan Mid-Year Evaluation Several initiatives are underway this year to ensure that CalViva Health members get the right care, in the right setting, at the right time.</p> <p>Reports: Several new reports have been created to address and track benchmarks that will be reported in a consistent manner to the Commission. In addition Appeal and Grievance data is being gathered from several other Medi-Cal Health Plans in order to provide benchmarks/comparative analysis on future reports to the Commission.</p> <p><u>Key Indicator Report</u> The Key Indicator Report was reviewed through September 15, 2012. The SPD population has risen significantly over</p>	

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<p>G. Hund, CEO</p>	<p>the past year. The burden of illness is greater in the SPD population and is reflected in the increasing SPD inpatient utilization rates over recent months. Alere Case Management is transitioning to be under the McKesson Group in order to have more access for the SPD population.</p> <p>ER Utilization has increased. Strategies are being implemented to help mitigate this trend.</p> <p>Investigation is underway for the Kings County SPD Inpatient Utilization rate which is higher than expected.</p> <p><u>Executive Report</u> Dashboard Summary report of Dashboard as of October 2012 shows a decrease in membership. CalViva Health will keep a close eye on this anomaly. Market share is continuing to trend upward for member choice.</p> <p>Affordable Care Act CalViva Health continues to plan for the implementation of the Affordable Care Act.</p> <p>Basic Health Plan (BHP) The Local Health Plans of California continue to support the Basic Health Plan. The governor may call a special meeting in January to discuss health related issues. The BHP will</p>	<p>Motion: Accept Executive Updates. <i>12-0 (Rogers/Curley)</i></p>

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	<p>likely be re-introduced for legislative approval.</p> <p>Duals Eligible Special Needs Program (DSNP) The DSNP program will start January 1, 2013.</p> <p>Employee Health Systems (EHS) Health Net has signed a contract with EHS for those providers in Fresno County that currently have an EHS contract. This will be effective November 5, 2012. Members will receive new identification cards that reflect CalViva as their health insurance with EHS as their primary medical group.</p>	
<p>#6 Final Comments from Commission Members and Staff</p>	<p>Mr. Winkler requested more information on the CA Health Benefits Exchange.</p>	
<p>#7 Announcements</p>	<p>None.</p>	
<p>#8 Public Comment</p>	<p>Mr. Frye expressed his concerns with EHS and would like to have a meeting to discuss them.</p>	
<p>#9 Adjourn</p>	<p>The meeting was adjourned at 2:39pm. Next Commission meeting is scheduled for November 15th, 2012 in Fresno.</p>	

Submitted this Day: November 15 2012

Submitted by: Cynthia R Reiter
Cynthia Reiter
Clerk to the Commission