

Fresno-Kings-Madera
Regional Health Authority

**CalViva Health
Commission**
Meeting Minutes
October 17th, 2013

Meeting Location
CalViva Health
1315 Van Ness Avenue; Suite 103
Fresno, CA 93721

| Commission Members | | | |
|--|---|---|--|
| ✓ | Deborah Poochigian, Fresno County Board of Supervisor | | David Rogers, Madera County Board of Supervisors |
| ✓ | David Pomaville, Interim Director, Fresno County Dept. of Public Health | | Van Do-Reynoso, Director, Madera County Dept. of Social Services |
| ✓ | Stephen Ramirez Fresno County At-large Appointee | ✓ | Aftab Naz, Madera County At-large Appointee |
| ✓ | David Cardona, M.D., Fresno County At-large Appointee | | Tim Curley, Valley Children's Hospital Appointee |
| ✓ | David Hodge, M.D., Chair, Fresno County At-large Appointee | ✓ | Abdul Kassir; Community Medical Center Representative |
| ✓ | Soyla Griffin, Fresno County At-large Appointee | | Conrad Chao, Commission At-large Appointee, Fresno |
| ✓ | Joe Neves, Vice Chair, Kings County Board of Supervisors | ✓ | Derrick Gruen, Commission At-large Appointee, Kings County |
| | Keith Winkler, Director, Kings County Dept. of Public Health | | Paulo Soares, Commission At-large Appointee, Madera County |
| ✓ | Harold Nikoghosian, Kings County At-large Appointee | | |
| Commission Staff | | | |
| ✓ | Gregory Hund, Chief Executive Officer (CEO) | | Mary Beth Corrado, Chief Compliance Officer (CCO) |
| ✓ | William Gregor, Chief Financial Officer (CFO) | ✓ | Cynthia Reiter, Clerk to the Commission |
| ✓ | Patrick Marabella, M.D., Chief Medical Officer (CMO) | ✓ | Amy Schneider, Director of Medical Management |
| ✓ | Jeffery Nkansah, Compliance/Privacy Manager | | |
| General Counsel and Consultants | | | |
| ✓ | Tom Ebersole, General Counsel | ✓ | Chris Pritchard, Moss Adams |
| | | ✓ | Rianne Sulco, Moss Adams |
| ✓ = Commissioners, Staff, General Counsel Present, | | | |

| AGENDA ITEM / PRESENTER | MOTIONS / MAJOR DISCUSSIONS | ACTION TAKEN |
|--------------------------------|--|---------------------|
| #1 Call to Order | The meeting was called to order at 1:30pm. A quorum was present. | |

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| <p>#2 Consent Agenda</p> <ul style="list-style-type: none"> • Commission Minutes 9/19/2013 • Finance Committee Minutes 7/18/2013 • QI/UM Committee Minutes 7/18/2013 • 3rd Quarter Marketing Outreach Events <p>Action D. Hodge, Chair</p> | <p>All consent items were presented and accepted as read.</p> | <p>Motion: <i>Approve the Consent Agenda. 11-0 (Neves/Naz)</i></p> |
| <p>#3 Financial Audit Report for Fiscal Year 2013</p> <p>Action W. Gregor, CFO</p> | <p>C. Pritchard and R. Suico from Moss Adams presented the financial audit results of CalViva Health for fiscal year 2013 (July 1, 2012 – June 30, 2013). They stated that the audit has resulted in an “unmodified opinion” on the financial statements. The financial statements were fairly presented in accordance with generally accepted accounting principles. Staff was commended for a job well done.</p> | <p>Motion: <i>Approve Financial Audit Report for Fiscal Year 2013. 11 - 0 (Poochigian/Ramirez)</i></p> |
| <p>#4 2014 Calendar Year Meeting Proposal</p> <ul style="list-style-type: none"> • Commission • Executive Committee • Finance Committee • QI/UM Committee • Peer Review Sub-Committee • Credentialing Sub-Committee • Public Policy Committee <p>Action G. Hund, CEO</p> | <p>The 2014 calendar year meeting proposal for the Commission and all committees was reviewed. D Poochigian made the motion to approve all calendars with a revision to the Executive Committee. She requested that the Executive meetings change to 1:30 – 3:30pm.</p> | <p>Motion: <i>Approve the 2014 Calendar Year Meeting Proposal for the Commission and all Committees except the Executive. Executive meetings will now be from 1:30 – 3:30pm 11-0 (Poochigian/Nikoghosian)</i></p> |

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| <p>#5 Standing Reports</p> <ul style="list-style-type: none"> • Finance Report W. Gregor, CFO • Compliance Report Jeff Nkansah, CA | <p><u>Finance:</u> W. Gregor presented the Financial Statements as of September 30, 2013 to the Commission. CalViva Health’s current cash balance has increased to \$110 million due to a one time receipt of SB335 funds from the state in the amount of approximately \$66million. These funds will be paid out to hospitals in our local areas in October. Tangible net equity is at \$13.6 million. Increased revenues are due to increased enrollment, increase in premium rates to cover SB 78 sales tax. Expenses accordingly increased in the areas of Medical Cost, administrative fees, and taxes for the same reasons stated above.</p> <p><u>Compliance</u> J. Nkansah presented the regulatory report and made the following highlights:</p> <ul style="list-style-type: none"> • One of the “no/ low risk” privacy and security cases reported in August became a “high risk” case after the investigation was completed. • Kings County Public Health MOU has been signed and approved by all parties. • Kaiser implementation is now complete. Joint Operations Meetings are now scheduled monthly to review and discuss any outstanding issues. • Annual Health Net Oversight Audits have now started for: Claims, Cultural and Linguistics, Marketing, Member Rights/Call Center; and Credentialing. • State Audits - A corrective action plan was submitted | <p>Motion: Accept the Monthly Finance Report. <i>11-0 (Neves/Poochigian)</i></p> <p>Motion: Accept the Monthly Compliance Report. <i>11-0 (Neves/Poochigian)</i></p> |

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| <ul style="list-style-type: none"> • Medical Management P. Marabella, MD, CMO | <p>and is now being implemented.</p> <ul style="list-style-type: none"> • Affordable Care Act PCP Payments – eligibility criteria was provided at the January 2013 meeting and payments were to commence. However, DHCS is waiting for CMS approval and due to the governmental shutdown this program has not started yet. Payments will be retroactive to January 2013. DHCS is requiring all plans to have a compliance plan in effect October 31, 2013. • Affordable Care Act expansion – this expansion will add new services to CalViva Health: <ul style="list-style-type: none"> • Low Income Health Plan in Kings and Madera counties; Fresno County does not offer this • General Optional Expansion which creates new guidelines to qualify for Medi-Cal • Mental Health and Substance Use Disorders will now be a new benefit to members • The next Public Policy Committee meeting will be held on December 4 in Fresno County. <p><u>Medical Management:</u> <u>Key Indicator Report</u> P Marabella reviewed the Key Indicator Report and noted:</p> <ul style="list-style-type: none"> • There has been an increase in patient days /1000 members, length of stay, and readmission rates for both the SPD and non-SPD populations. This may be due to reorganization at Health Net which has disrupted some of the utilization management activities. Routine and other additional tactics have | <p>Motion: <i>Accept the Monthly Medical Management Report.</i> <i>11-0 (Neves/Poochigian)</i></p> |

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| <ul style="list-style-type: none"> Executive Report G. Hund, CEO | <p>been implemented and we should see a change in the trend in the upcoming months.</p> <p><u>Appeals and Grievances Report</u> P. Marabella, MD presented the Appeals and Grievances Dashboard:</p> <ul style="list-style-type: none"> There were 44 total grievances received in August and 26 resolved; 19 were for quality of service, 7 for quality of care with no significant issues. There were 13 total appeals received in August and 16 resolved; 15 were for pre-service appeals and 1 post-service appeal There were 29 SPD grievances and 8 SPD appeals There were no TLIC grievances or appeals There were no CBAS grievances or appeals <p><u>HEDIS® Data</u> P. Marabella, MD presented the 2013 HEDIS® data. As stated at the September meeting this data is strictly a baseline for CalViva Health this year. Several opportunities for improvement have been noted which CalViva Health will strive to improve this next year. There is no requirement for a formal corrective action plan on any measure as this was our baseline year.</p> <p><u>Executive Report:</u> G. Hund presented the Executive Dashboard for October</p> | <p>Motion: Accept the Monthly Executive Report. 11-0 (Neves/Poochigian)</p> |

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| | <p>2013. CalViva Health member enrollment showed a slight decrease this month. As of October 2013, CalViva Health had a total of 213,967 members.</p> <p><u>Fall Education/Strategic Planning Session</u> There will be a Fall Educational/Strategic Planning Session at The Manhattan on October 30, 2013 from 6:00-9:00pm. The Fall Educational portion will be open to the public. John Ramey, former CEO of Local Health Plans of California, will be presenting. The Strategic Planning session will commence directly afterwards and will be closed to the public.</p> <p><u>Marketing Update</u> Marketing tactics have increased this past month and will continue through the end of the year. CalViva Health is incorporating several sources from the media to include billboards, commercials, and advertising on local public transportation.</p> | |
| #6 Final Comments from Commission Members and Staff | G. Hund noted that total administrative expenses for the fiscal year end was at six percent of revenues which is well below other local initiative plans and reflects that the strategic relationship with HealthNet is working well. | |
| #7 Announcements | None | |
| #8 Public Comment | None. | |
| #9 Adjourn | The meeting was adjourned at 2:22 PM. The next Commission meeting is scheduled for November 21 st , 2013 in Fresno County. | |

Submitted this Day: November 21, 2013

Submitted by: Cynthia Reiter
Cynthia Reiter
Clerk to the Commission