

Fresno-Kings-Madera
Regional Health Authority

**CalViva Health
Commission**
Meeting Minutes
November 17, 2016

Meeting Location:
CalViva Health
7625 N. Palm Ave., #109
Fresno, CA 93711

Commission Members			
✓	David Cardona, M.D., Fresno County At-large Appointee	✓●	Joe Neves, Vice Chair, Kings County Board of Supervisors
✓	Aldo De La Torre, Community Medical Center Representative	✓●	Harold Nikoghosian, Kings County At-large Appointee
✓*	Van Do-Reynoso, Director, Madera Co. Dept. of Social Services	✓●	David Pomaville, Director, Fresno County Dept. of Public Health
✓	John Frye, Commission At-large Appointee, Fresno	✓	Deborah Poochigian, Fresno County Board of Supervisor
✓	Soyla Griffin, Fresno County At-large Appointee	✓	Stephen Ramirez, Fresno County At-large Appointee
	Derrick Gruen, Commission At-large Appointee, Kings County	✓	David Rogers, Madera County Board of Supervisors
✓	David Hodge, M.D., Chair, Fresno County At-large Appointee		David Singh, Valley Children's Hospital Appointee
✓	Aftab Naz, Madera County At-large Appointee	✓	Paulo Soares, Commission At-large Appointee, Madera County
			Keith Winkler, Director, Kings County Dept. of Public Health
Commission Staff			
✓	Gregory Hund, Chief Executive Officer (CEO)	✓	Amy Schneider, R.N., Director of Medical Management
✓	William Gregor, Chief Financial Officer (CFO)	✓	Jeff Nkansah, Director, Compliance and Privacy/Security
✓	Patrick Marabella, M.D., Chief Medical Officer (CMO)	✓	Cheryl Hurley, Commission Clerk
✓	Mary Beth Corrado, Chief Compliance Officer (CCO)	✓	Daniel Maychen, Director of Finance & MIS
General Counsel and Consultants			
✓	Jason Epperson, General Counsel		
✓ = Commissioners, Staff, General Counsel Present			
* = Commissioners arrived late/or left early			
● = Attended via Teleconference			

AGENDA ITEM / PRESENTER	MOTIONS / MAJOR DISCUSSIONS	ACTION TAKEN
#1 Call to Order	The meeting was called to order at 1:30 pm. A quorum was present.	
#2 Roll Call Cheryl Hurley, Clerk to the Commission	A roll call was taken for the current Commission Members.	<i>A roll call was taken</i>

Commission Meeting Minutes

AGENDA ITEM / PRESENTER	MOTIONS / MAJOR DISCUSSIONS	ACTION TAKEN
<p>#3 Consent Agenda</p> <ul style="list-style-type: none"> a) Commission Minutes 10/20/2016 b) Finance Committee Minutes 9/15/2016 c) QI/UM Committee Minutes 8/11/16 d) Compliance Report <p>Action David Hodge, M.D, Chairman</p>	<p>All consent items were presented and accepted as read.</p>	<p>Motion: <i>Approve Consent Agenda</i></p> <p>13-0-0-4 (Rogers / Naz)</p>
<p>#4 Closed Session</p> <p>A. Government Code 54957(b)(1) - Public Employee Appointment, Employment, Evaluation, or Discipline – General Counsel Review</p> <p>Action David Hodge, M.D, Chairman</p>	<p>The Commission discussed the annual General Counsel Review and elected to extend the agreement with current Counsel for an additional three years.</p> <p style="color: red;"><i>Van Do-Reynoso arrived during closed session</i></p>	<p>Motion: <i>Approve General Counsel Review and extend Attorney Services Agreement</i></p> <p>13-0-0-4 (unanimous decision)</p>
<p>#5 General Counsel – Attorney Services Agreement Renewal</p> <p>Action David Hodge, M.D, Chairman</p>	<p>The Commission elected to extend the agreement with current Counsel for an additional three years.</p>	<p>Motion: <i>Approve Attorney Services Agreement Renewal</i></p> <p>14-0-0-3 (Rogers / Poochigian)</p>
<p>#6 Standing Reports</p> <ul style="list-style-type: none"> • Finance Report 	<p><u>Finance</u></p> <p>Financial Statements as of August 31, 2016:</p>	<p>Motion: Approve Standing Reports</p> <p>13-0-0-4 (Naz / Neves)</p>

AGENDA ITEM / PRESENTER	MOTIONS / MAJOR DISCUSSIONS	ACTION TAKEN
	<ul style="list-style-type: none"> • Overall appeals for Q3 have increased including a slight increase in Post Service Appeals • Current appeals have related to various issues including pharmacy and DME. <p>Key Indicator Report</p> <p>Dr. Marabella presented the Key Indicator report.</p> <ul style="list-style-type: none"> • Membership continues to increase. • ER visits continue to trend down. • Acute Bed days per thousand, especially for SPD's, have decreased since the beginning of the calendar year. • SPD rates in general are trending downward. These improvements may be at least in part, attributable to the Transition Care Management Program which focuses on the transition time from the hospital to home providing support and resources to high-risk members. • Turn-around times are on track. • Complex and Ambulatory Case Management have now been merged into one program as of September 2016, under Centene's new Case Management program. There is one integrated Case Management program that is inclusive of all acuity levels. The program will now be all in-house, as opposed to vendors. Once a member is assigned to a Case Manager, that Case Manager will stay assigned to the member regardless of acuity level. This supports continuity of care for members over time. 	

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	<p>QI/UM</p> <p>Dr. Marabella provided the QI/UM Quarter 4 update. One QI/UM meeting was held during this reporting period, October 20, 2016. The guiding documents and general documents approved at the October meeting consist of:</p> <ul style="list-style-type: none"> • 2016 QI Mid-Year Evaluation • 2016 UMCM Mid-Year Evaluation • 2016 C & L Mid-Year Evaluation • 2016 Health Ed Mid-Year Evaluation • Medical Policies Qtr 2 • Language Assistance Program • Pharmacy Provider Update Qtr 3 <p>Some of the Quality Improvement reports reviewed included Appeals and Grievances Dashboard, the Provider Preventable Conditions Report, and Initial Health Assessment Report.</p> <p>The Utilization Management reports covered included the Key Indicator Report, and the Concurrent Review Report.</p> <p>In addition, HEDIS® Activity was reviewed and there are seven projects underway:</p> <ul style="list-style-type: none"> • Childhood Immunizations • Monitoring Persistent Meds • Cervical Cancer Screening • Avoiding Antibiotics for Bronchitis 	

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	<ul style="list-style-type: none"> • Controlling High Blood Pressure • Postpartum Visits • Diabetes HbA1c Testing <p>Also reviewed was Access & Availability, and Kaiser Reports.</p> <p>Credentialing Sub-Committee Quarterly Report</p> <p>The Credentialing Sub-Committee met on October 20, 2016. Routine credentialing and re-credentialing reports were reviewed for both delegated and non-delegated entities. The number of entities that are performing the credentialing function has increased. A significant increase in the number of providers credentialed/recredentialed is noted due to the inclusion of VSP data. County specific reports were reviewed with no significant cases identified. The Annual Oversight Audit of the Credentialing function has begun.</p> <p>Peer Review Sub-Committee Quarterly Report</p> <p>The Peer Review Sub-Committee met on October 20, 2016. Quarter 2 and Quarter 3 data was reviewed. There were no significant cases identified on the reports. In Quarter 2, there were three cases closed and cleared to track and trend, four were tabled pending further information. In Quarter 3, four cases were closed and cleared to track and trend, and seven tabled pending further information.</p> <p>No significant Quality of Care issues were found. Ongoing monitoring will continue.</p>	

AGENDA ITEM / PRESENTER	MOTIONS / MAJOR DISCUSSIONS	ACTION TAKEN
<ul style="list-style-type: none"> Executive Report G. Hund, CEO 	<p><u>Executive Report</u></p> <p>Membership growth through November was minimal with approximately 200 members added. We are currently in the open enrollment period with an expectation to see an increase in enrollment over the next two months.</p> <p>No immediate changes are expected as a result of the elections. If the ACA is repealed, CVH would maintain 275,000 members which is enough to remain healthy and viable.</p>	
<p>#9 Final Comments from Commission Members and Staff</p>	<p>Supervisor Poochigian was presented with a plaque in honor of her service on the Commission from 2009-2016, as this was her final RHA Commission meeting.</p>	
<p>#10 Announcements</p>	<p>None.</p>	
<p>#11 Public Comment</p>	<p>None.</p>	
<p>#12 Adjourn</p>	<p>The meeting was adjourned at 2:07 pm</p> <p>The next Commission meeting is scheduled for February 16, 2017 in Fresno County.</p>	

Submitted this Day: Feb. 16, 2017

Submitted by: Cheryl Hurley
Cheryl Hurley
Clerk to the Commission